

The purpose of this document is to let you know about Financial Assistance programs available for self-pay and other financially qualified patients that may result in a reduction in the patient's liability. Those who are at or below 400% of the federal poverty level are eligible.

To find out more about these programs, please contact our Financial Counseling Department at (559) 788-6143 or (559) 788-6002 during normal hours of operation, Monday – Friday 8:00am-4:30pm. You can also visit our website at [www.sierra-view.com](http://www.sierra-view.com), under Patients, Visitors & Pricing Info and select Patient Financial Services.

Financial Counselors Department  
[financialcounseling@sierra-view.com](mailto:financialcounseling@sierra-view.com)  
(559) 788-6143 or (559) 788-6002

If you would like to review prices, please visit our website under Patients, Visitors & Pricing Info and select price transparency and charge master located on the right side of the page. There you will find Sierra View Medical Centers charge description master and 300 shoppable services.

You may also contact the **Health Consumer Alliance**, an organization that helps patients understand the billing and payment process, as well as provides information regarding Covered California and Medi-Cal presumptive eligibility.

The Health Consumer Alliance (HCA)

[www.healthconsumer.org](http://www.healthconsumer.org)

888-804-3536

TTY 877-735-2929